**Cost Proposal**

**Annual Software & Hardware Maintenance and Support with Annual Mobile App Maintenance and Support for the Ocean County Department of Transportation Services (Ocean Ride)**

**RouteMatch Annual Software & Hardware Maintenance and Support Services**

 Including, but not limited to the following:

 24/7 Phone Support

 Updates

 Upgrades

 Data & Custom Report Conversion

 Customer Support Website

 User Groups

 On-Line Training Sessions

 Scheduled Web Training Sessions

A detailed Maintenance & Support Agreement shall be required to be submitted with the Cost Proposal.

 **Software** **Tablets**

**Year One: $**Click or tap here to enter text. **Year One: $**Click or tap here to enter text.

**Year Two: $**Click or tap here to enter text. **Year Two: $**Click or tap here to enter text.

**Year Three: $**Click or tap here to enter text. **Year Three: $**Click or tap here to enter text.

**RouteShout Annual Mobile App Maintenance and Support Services**

Including, but not limited to the following:

 24/7 Phone Support

 Updates

 Upgrades

A detailed Maintenance & Support Agreement shall be required to be submitted with the Cost Proposal.

**Year One: $**Click or tap here to enter text.

**Year Two: $**Click or tap here to enter text.

**Year Three: $**Click or tap here to enter text.

**Optional Items**

**RouteMatch Trip Notification Module**

**Implementation Cost**

**RM Notifications - Activation $** Click or tap here to enter text.

**Professional Services - project management $** Click or tap here to enter text.

**IVR Call Minutes - 95,000 minutes $** Click or tap here to enter text.

 (Total & Cost per Minute)

**RM Notification Module Annual Maintenance & Support Services**

**Year One: $**Click or tap here to enter text.

**Year Two: $**Click or tap here to enter text.

**Year Three: $**Click or tap here to enter text.

**Third Party Hardware and Services**

**IVR Call Minutes – RM Notifications Module**

**Year One: $**Click or tap here to enter text. 95,000 minutes **Cost per Minute: $** Click or tap here to enter text.

**Year Two: $** Click or tap here to enter text.95,000 minutes **Cost per Minute: $** Click or tap here to enter text.

**Year Three: $** Click or tap here to enter text.95,000 minutes **Cost per Minute: $** Click or tap here to enter text.

**Tablets – Hardware, Configuration & Licensing**

Including but not limited to the following:

Samsung Galaxy Tablet (Tab A or Current Model)

Tablet $Click or tap here to enter text. each

Tablet Case $Click or tap here to enter text. each

Tablet Docking System $Click or tap here to enter text. each

Tablet Internal Wiring Cable $Click or tap here to enter text. each

Tablet Charger $Click or tap here to enter text. each

Tablet Mounts (handrail) $Click or tap here to enter text. each

Tablet Configuration $Click or tap here to enter text. each

Mobile Device Manager License per Unit, Estimated 75 Units

**Year One: $**Click or tap here to enter text. **Cost per Unit: $** Click or tap here to enter text.

**Year Two: $** Click or tap here to enter text. **Cost per Unit: $** Click or tap here to enter text.

**Year Three: $** Click or tap here to enter text. **Cost per Unit: $** Click or tap here to enter text.

**Optional Items – Continued**

**RouteMatch Upgrade &** **Migration to AWS Cloud Hosting**

**Implementation Cost**

**RouteMatch Upgrade & Migration\***  (No Cost – See pg 1 of 20 items B & C)

**ASP – 26 Cloud Services User Licenses $** Click or tap here to enter text.

**Professional Services – Cloud Migration $** Click or tap here to enter text.

**Cloud Hosting Annual Licensing Fees**

**Year One: $** Click or tap here to enter text.

**Year Two: $** Click or tap here to enter text.

**Year Three: $** Click or tap here to enter text.

**\*Includes migration of all current data, reports and data file exports.**

**Additional Options:**

1. **On-line training sessions per person: $ Click or tap here to enter text.**
2. **Minutes to cover overage of IVR calls: $ Click or tap here to enter text.**
3. **Cloud Services License – per user: $ Click or tap here to enter text.**